



MET
COUNCIL

ANNUAL REPORT

July 1, 2021 – June 30, 2022



Joseph S. Allerhand & Benjamin Tisch, Co-Presidents ♦ Richard Mack, Chair

David G. Greenfield, Chief Executive Officer

Feeding the hungry. Serving the poor.
Changing lives.





A RECORD-BREAKING *year*

FY 2022 (July 1, 2021 through June 30, 2022) was a **record-breaking year** for Met Council: *more than 350,000 people* turned to us for help as the economic fall-out from the pandemic continued to impact jobs and supply chains.

- We helped on average **200,000 clients per month** access nutritious food, up 10% from FY 2021, and up 122% from FY 2020.
- 1,650+ people **volunteered nearly 18,000 hours** to package and deliver food and assemble toiletry kits and holiday care packages.
- Our social services helped more than 14,740 people access benefits, crisis intervention, senior services, and employment services.



19.2M

Pounds of food distributed to **268 pantries** and distribution partners across the tri-state area.



\$21.9M

Estimated annual SNAP benefits secured with **93% approval rate** for new applications submitted with Met Council's help.



38.4K

Calls to Met Council's **Crisis Call Center** and Emergency Rental Assistance Program (ERAP) Hotline.



SO MANY *successes*



PURCHASED 22,000 SQ FT WAREHOUSE, DOUBLING OUR CAPACITY TO STORE AND DISTRIBUTE FOOD



MET COUNCIL'S DIGITAL PANTRY SYSTEM GREW TO 14 SITES AND 25 SATELLITES (UP FROM 7 & 16); CLIENTS SERVED GREW BY 75%



THE MOBILE PANTRY HELPED UNDERSERVED COMMUNITIES ACCESS 360,569 POUNDS OF HEALTHY FOOD



1,186 HOUSEHOLDS RECEIVED \$331,650 IN EMERGENCY FOOD CARDS (AVERAGE \$280 PER HOUSEHOLD)



7,700 PEOPLE ACCESSED 99,755 POUNDS OF CULTURALLY RELEVANT FOOD ON AVERAGE EACH MONTH THROUGH OUR HALAL INITIATIVE



444 CLIENTS & THEIR FAMILIES AIDED WITH \$698,202 IN EMERGENCY FINANCIAL ASSISTANCE FOR RENT & UTILITY ARREARS AND MEDICAL EQUIPMENT



COMPLETED 1,755 TENANT APPLICATIONS AND 378 LANDLORD APPLICATIONS TO NY STATE EMERGENCY RENTAL ASSISTANCE PROGRAM



831 REPAIRS HELPED 221 LOW-INCOME SENIORS REMAIN SAFELY IN THEIR HOMES



1,548 HOLOCAUST SURVIVORS AND 704 OTHER SENIOR CLIENTS HELPED BY 6,277 CASE MANAGEMENT SESSIONS



1,425 SURVIVORS OF FAMILY OR ELDER ABUSE HELPED TO REACH SAFETY AND STABILITY



994 TAX RETURNS COMPLETED WITH VITA TAX ASSISTANCE PROGRAM, SECURING \$1.7M FOR CLIENTS



168 CLIENTS RECEIVED CAREER SERVICES, JOB SKILLS TRAINING, AND TECH MENTORING AT OUR BORO PARK CHESD CENTER



LOOKING *back*

FY 2022 was a year full of challenges and opportunities.

Challenges to Clients

- Rent rates increased dramatically (up 30%), and many affordable housing programs were closed to new applicants.
- Seniors' fixed incomes and low-income salaries were not keeping up with inflation, making them more vulnerable when faced with unexpected expenses.
- SNAP and other benefits were not adjusted for inflation; surveys found many New Yorkers skipping meals because they could not afford to buy enough food.



Challenges to Met Council

- Gaps in federal emergency food programs, delays in reimbursements, supply chain issues and inflation made it difficult to obtain sufficient culturally appropriate food.
- The level of rental and utility arrears among NYC residents exceeded available funding in emergency assistance and homelessness prevention programs.
- There continued to be a shortage of workers applying for positions in social service nonprofits, and with grants flat, we are challenged to keep our salaries at market rates.

Exciting Opportunities

- Met Council continued in-person volunteering throughout the pandemic. Community groups come regularly to our Manhattan Fulfillment Center and Lindenbaum Food Pantry, and we launched a new corporate volunteer program.
- We prepared to implement groundbreaking new technology in our Food Program to seamlessly integrate all aspect of operations and increase efficiency and connectivity.
- We secured \$7.5 million in capital City funding and are in the midst of a capital campaign to enable us to invest in improvements in our newly-expanded warehouse.
- We are building strong partnerships with officials at the local, state and federal levels, and hope to contribute to policy advancements to accommodate cultural food sensitivities.





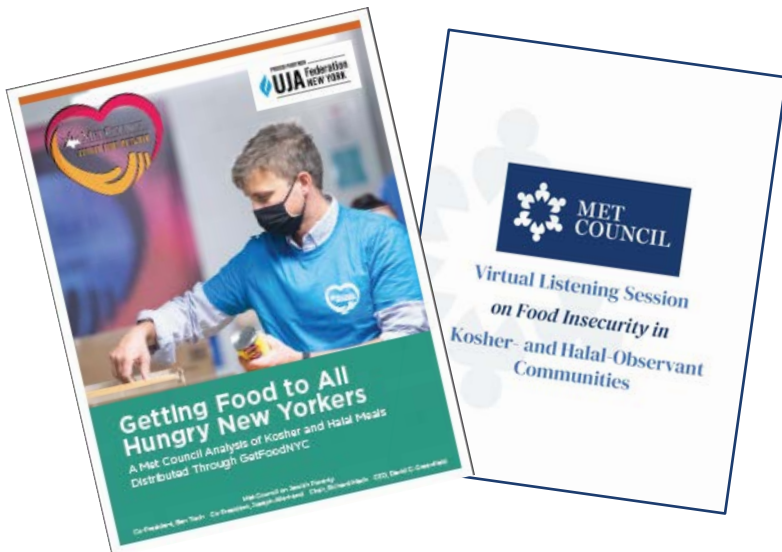
CHALLENGES *overcome*

Although needs remained highly elevated and pandemic emergency funding began to taper off, Met Council was resourceful to meet client needs.

- ❖ We sustained our Food Program operations and served a record number of clients by leveraging diverse funding and food sources.

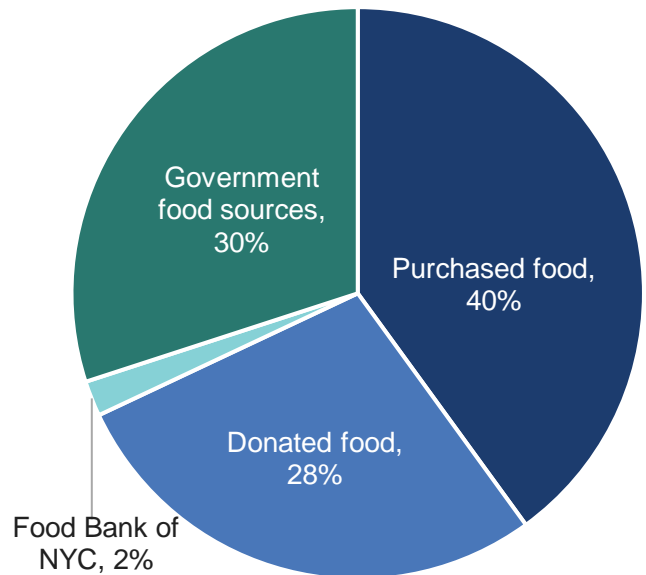
Most pantries in the U.S. get nearly all their food from government and donated sources. Yet these programs make little provision for those with religiously-informed dietary requirements. We rely on philanthropy and private purchasing to meet the nutritional needs of our kosher and halal clients.

- ❖ We have documented the need for kosher and halal food and many of the barriers to access faced by clients and food programs.



- ❖ These recent reports are helping us advance legislative, budgetary and administrative solutions to these challenges.

Pounds by Funding Source, FY22



- ❖ Our dedicated Family Violence Services professionals stretched to handle a 40% higher caseload, in the face of unstable funding and no increase in staffing.



- ❖ Our Crisis Call Center assisted nearly twice as many callers in crisis than pre-pandemic, despite the end of emergency grants that forced us to reduce staff.



FY 2022 BOARD OF DIRECTORS

These individuals inspire and guide Met Council with their leadership, generosity, and dedication to our mission:

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David G. Greenfield

We are grateful for the following contributions received from our generous donors during Fiscal Year 2022 (July 1, 2021 to June 30, 2022).

\$500,000+

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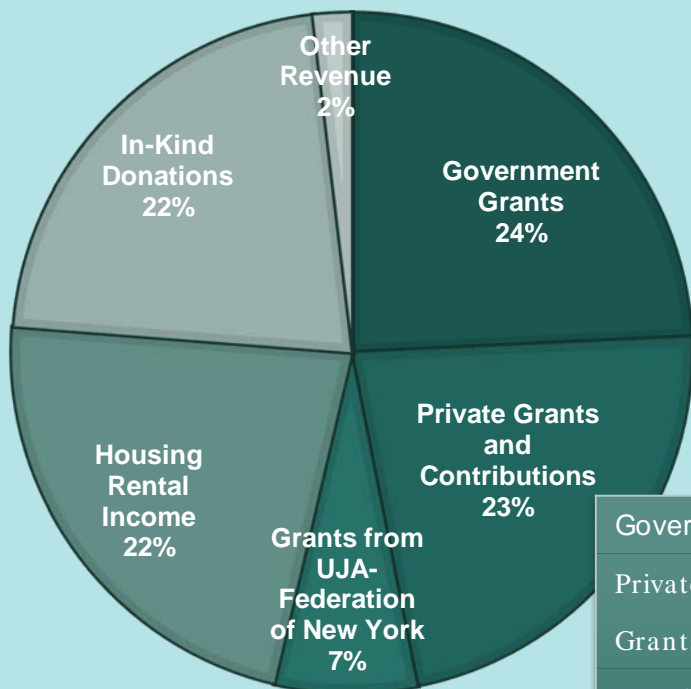
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Thank you!



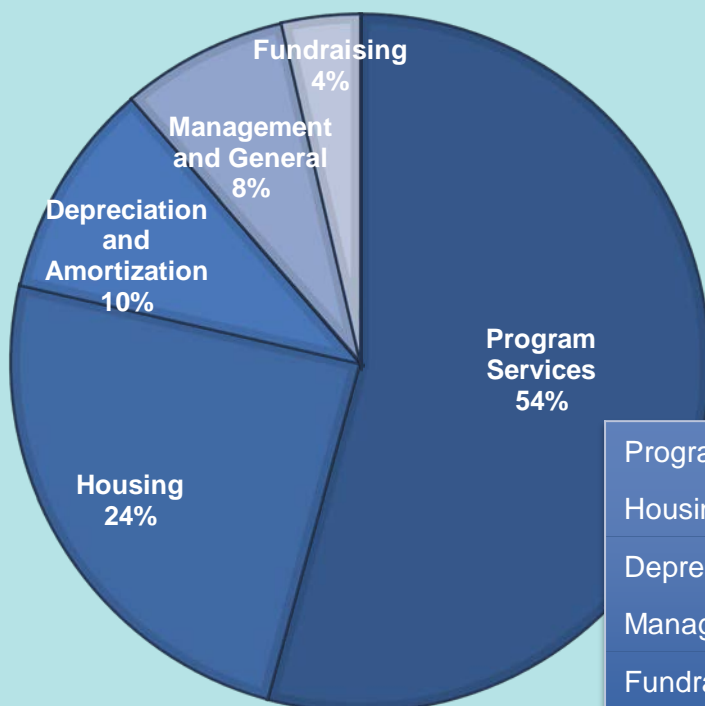
REVENUE FY JUNE 30, 2022

ANNUAL REPORT, FY 2022



Government Grants	\$14,308,535
Private Grants and Contributions	\$13,355,606
Grants from UJA-Federation of New York	\$ 3,991,390
Housing Rental Income	\$13,307,858
In-Kind Donations	\$12,945,686
Other Revenue	\$ 1,077,456
Total	\$58,986,531

EXPENSES FY JUNE 30, 2022



Program Services	\$34,143,869
Housing	\$15,317,374
Depreciation and Amortization	\$ 6,335,424
Management and General	\$ 4,864,052
Fundraising	\$ 2,264,021
Total	62,924,740